

## serviceteamit

Serviceteam IT design and deliver sophisticated connectivity, network, and telecoms solutions. We get to know our clients inside out so we can design custom solutions with a single point of contact for delivery and management.

Founded in 2011 and with over 20 years of experience, Serviceteam IT are passionate about achieving measurable results that help both you and your organisation.

# What do we specialise



## COMMUNIT

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## COMMUNICATION

Innovative ways to improve communications using the Internet and cloud are increasingly widespread. Serviceteam IT can improve voice, data, email, and document management with IP Telephony, Exchange & Sharepoint.

## CONNECTIVITY

The team have vast experience in finding the right connectivity solution that works for your organisation, including Fibre Ethernet, Amazon or Azure Direct Connect, and Smart Networks to simplify network management.



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## **CONTINUITY**

In the face of growing external threats, ensuring your business can continue operations is essential. Serviceteam IT can identify vulnerabilities and implement solutions that maintain compliance, security, and continuity.

## CLOUD

Enhance productivity, communication, and scalability. Harnessing platforms such as Amazon Web Services, Office 365, and Azure for compute, storage & content, database, networking, analytics, management & reporting.



## WHAT THIS MEANS FOR YOUR BUSINESS

## SINGLE POINT OF CONTACT

We supply and manage the complete infrastructure package, with one contract, one bill, and one point of management accountability.

## **INCREASED FLEXIBILITY**

When your business grows, your network grows with you. On demand services that can scale and adapt to the changing needs of your business.

## **INCREASED PRODUCTIVITY**

Work smarter. Gain efficiencies in your business processes with access to tools that improve communication and collaboration in your organisation.

## PEACE OF MIND

Keep your data and applications safe and secure with online backups. Spend less time managing and save time with one point of contact for all services.

## **CASE STUDY**

We worked with First Utility, a rapidly growing utility company to identify, acquire, and manage their Wide Area Network (WAN) Assets.

Our challenge was to provide a simplified and cost-effective network solution that was able to scale in line with the rapid expansion of the business. Support and maintenance of WAN assets also needed to be time efficient.

Serviceteam IT identified a multi-vendor solution with the necessary services and right partners which were able to deliver a high availability service and to provide scalability for infrastructure in line with growth.

Serviceteam IT have continued to manage their network for the last three years, without a single unscheduled outage **COMPANY: FIRST UTILITY** 

**SIZE: 500+ EMPLOYEES** 

**TURNOVER: £900MILLION** 



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## **CONTACT**

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